

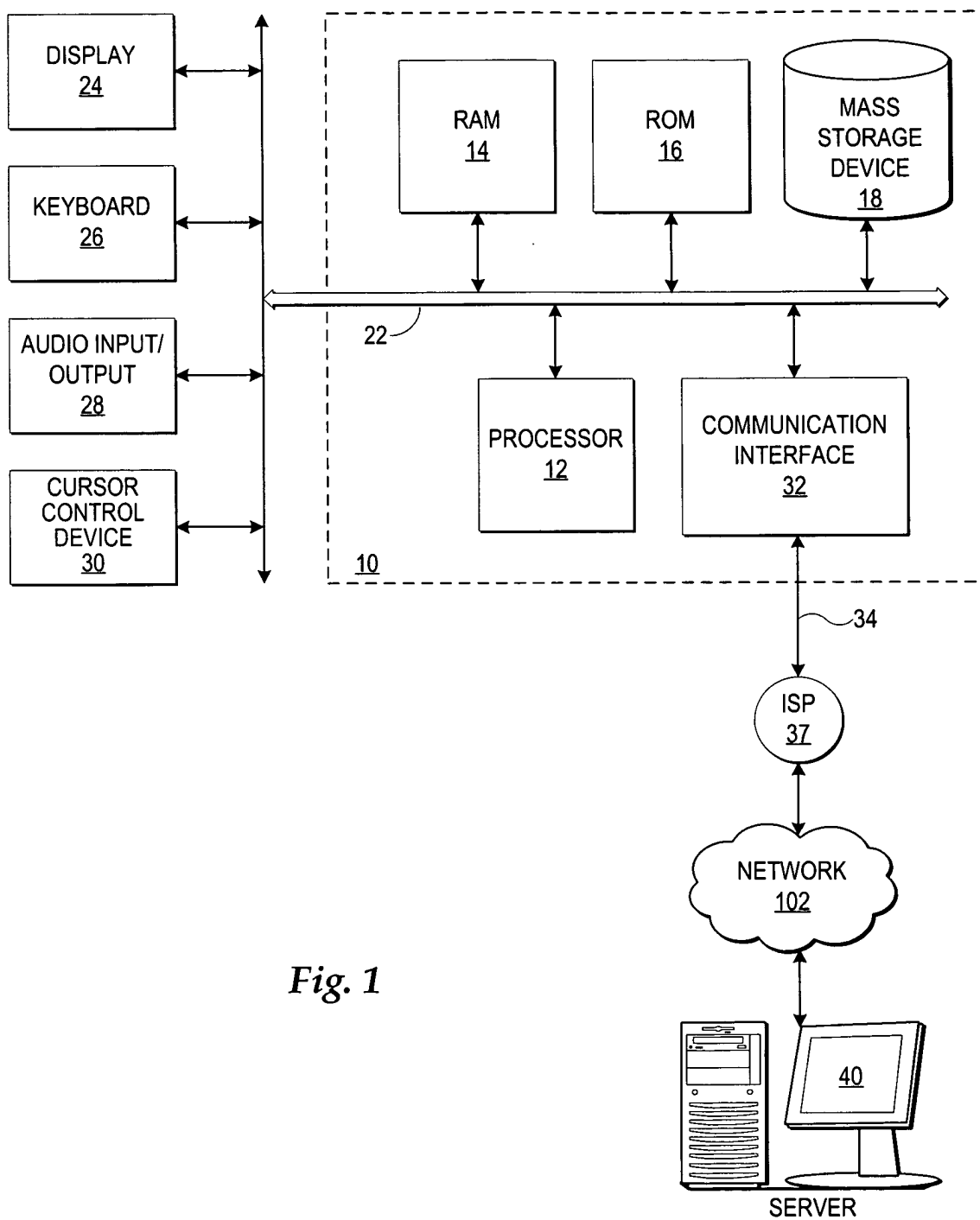


Fig. 1

+

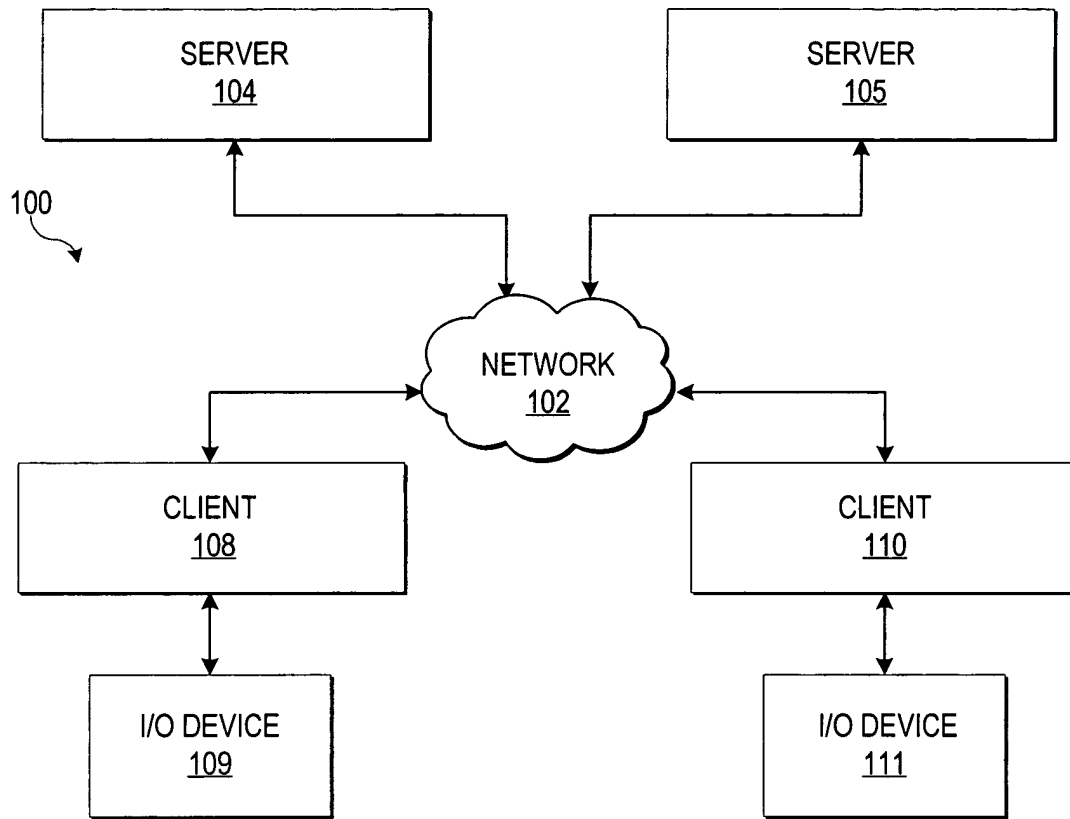


Fig. 2

+

+

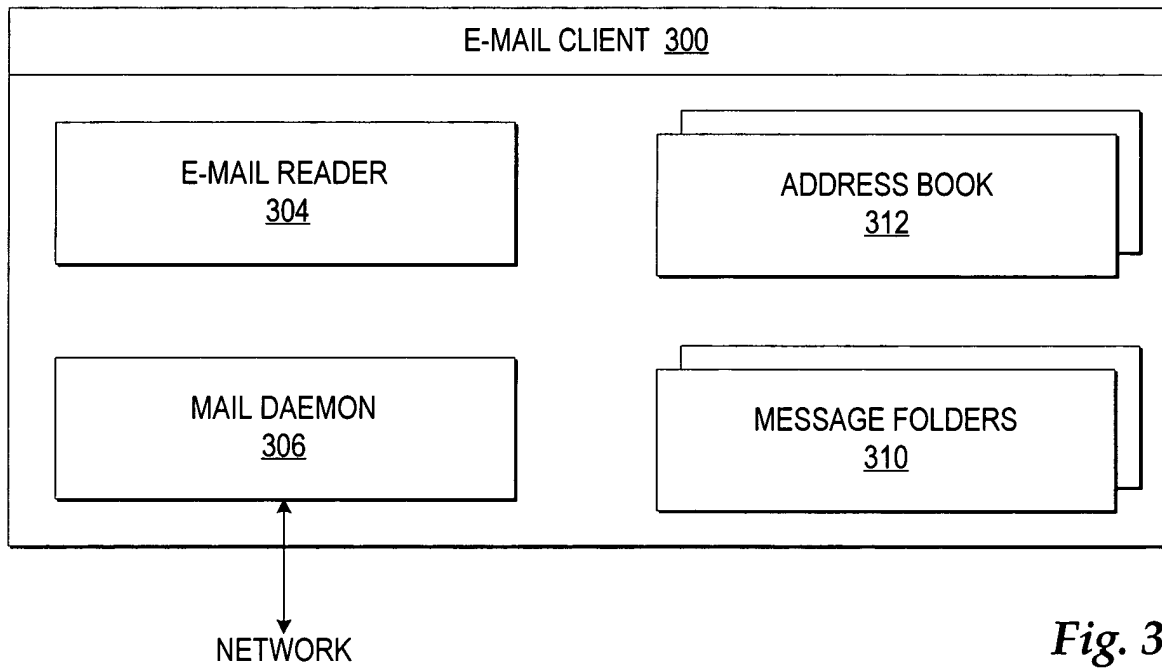


Fig. 3

+

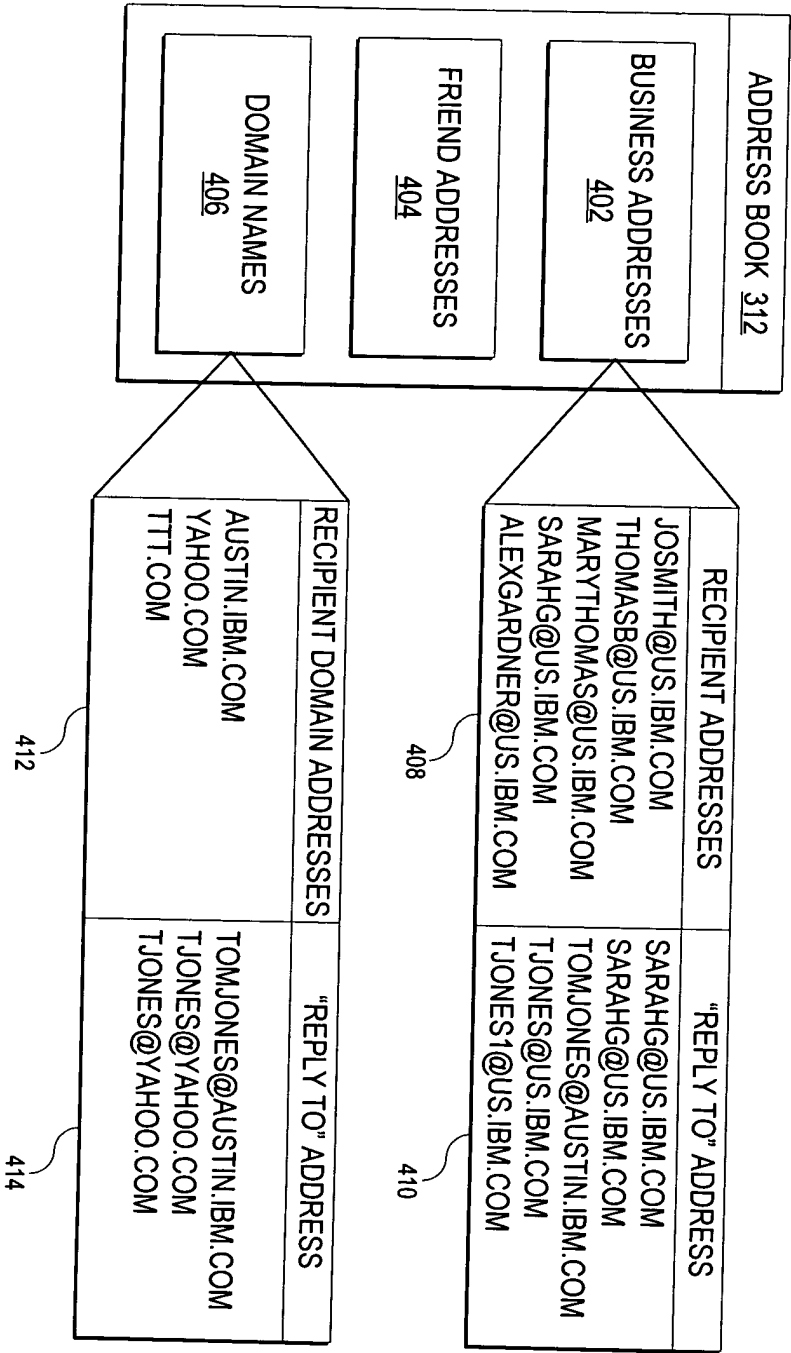


Fig. 4

+

MAIL READER WINDOW 500

COMPOSE
504

SET REPLY TO
506

SET REPLY TO ALL
508

SET FORWARD TO
510

502 COMPOSED EMAIL WITH SELECTED FUTURE RECIPIENTS 512

FROM: TJONES@US.IBM.COM ~ 514
DATE: JULY 29, 2004 10:09 AM ~ 515
TO: [1] JOSMITH@US.IBM.COM; [2] THOMASB@US.IBM.COM; [3] JGRAHAM@TTT.COM ~ 516
REPLY TO: [1,2] SARAHG@US.IBM.COM; [3] TJONES@US.IBM.COM ~ 518
BCC REPLY TO: TJONES@US.IBM.COM ~ 519
REPLY ALL: [1,2,3] JOSMITH@US.IBM.COM; THOMASB@US.IBM.COM ~ 520
FORWARD TO: [1,2,3] MANAGERS GROUP ~ 522
SUBJECT: DRAFT OF PROPOSAL

511

NEW SITE COMMITTEE:

BELOW IS THE DRAFT OF THE PROPOSAL FOR THE NEW SITE. PLEASE MAKE COMMENTS IN THE DRAFT AND RETURN IT.

THANKS,
TOM

524

Fig. 5

+

MAIL READER WINDOW 600

REPLY TO
606

REPLY TO ALL
608

FORWARD TO
610

502 REPLY TO EMAIL WITH SELECTED FUTURE RECIPIENTS 612

FROM: JOSMITH@US.IBM.COM ~ 614
DATE: JULY 29, 2004 11:30 AM
TO: SARAHG@US.IBM.COM ~ 616
BCC TO: TJONES@US.IBM.COM ~ 618
SUBJECT: RE: DRAFT OF PROPOSAL

611

NO COMMENTS TO THE DRAFT. EVERYTHING LOOKS GREAT! ~ 620

NEW SITE COMMITTEE:

BELOW IS THE DRAFT OF THE PROPOSAL FOR THE NEW SITE. PLEASE MAKE COMMENTS IN THE DRAFT AND RETURN IT.

THANKS,
TOM

Fig. 6

+

MAIL READER WINDOW 700

REPLY TO
706

REPLY TO ALL
708

FORWARD TO
710

502

REPLY TO ALL E-MAIL WITH SELECTED FUTURE RECIPIENTS 712

FROM: JOSMITH@US.IBM.COM ~714
DATE: JULY 29, 2004 11:30 AM
TO: JOSMITH@US.IBM.COM; THOMASB@US.IBM.COM ~716
REPLY TO: JOSMITH@US.IBM.COM; SARAHG@US.IBM.COM ~718
REPLY ALL: JOSMITH@US.IBM.COM; THOMASB@US.IBM.COM ~720
FORWARD TO: MANAGERS GROUP ~722
SUBJECT: RE: DRAFT OF PROPOSAL

GOOD FIRST DRAFT. COMMENTS ARE INCLUDED BELOW.

JO

NEW SITE COMMITTEE:

BELOW IS THE DRAFT OF THE PROPOSAL FOR THE NEW SITE. PLEASE MAKE COMMENTS IN THE DRAFT AND RETURN IT.

THANKS,
TOM

Fig. 7

+

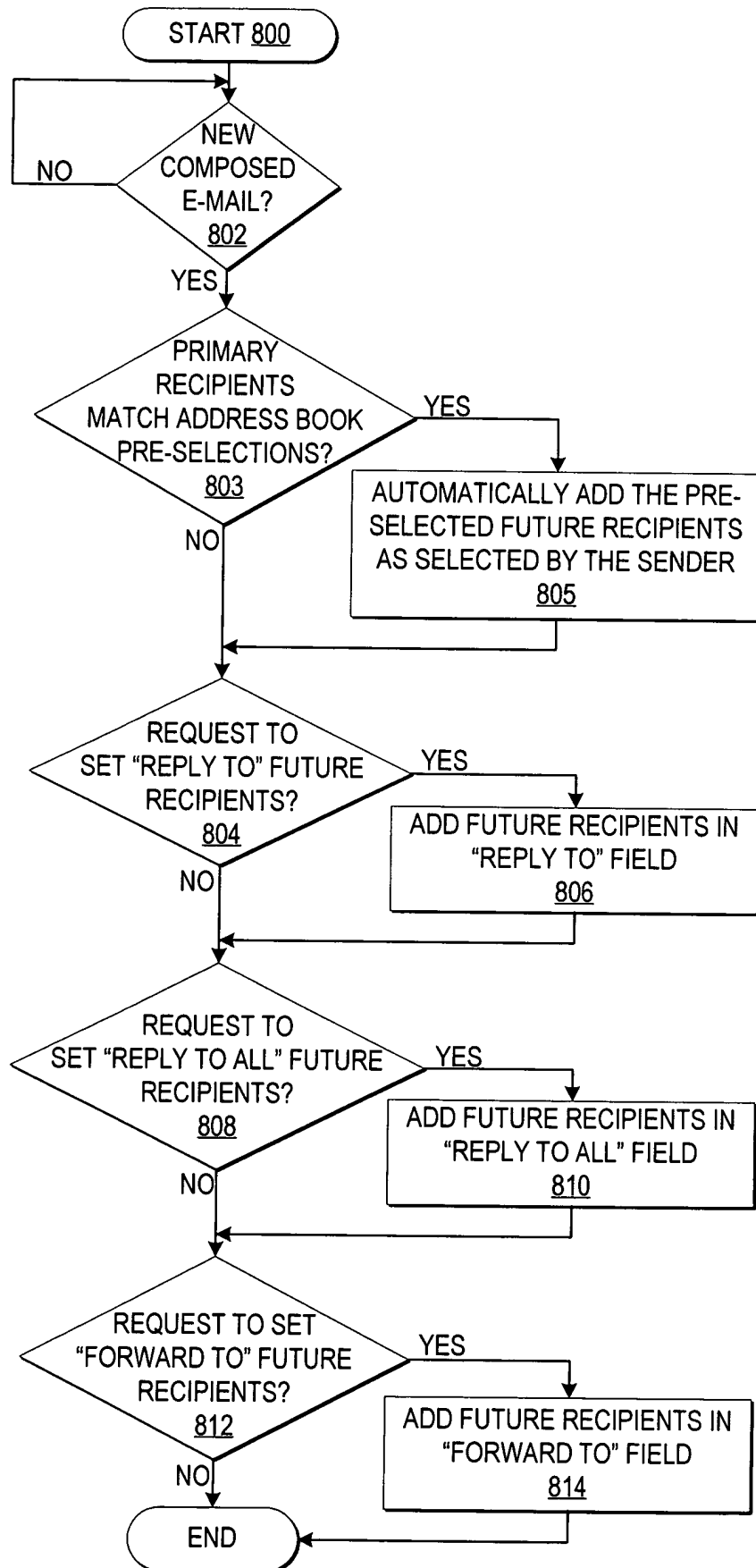


Fig. 8

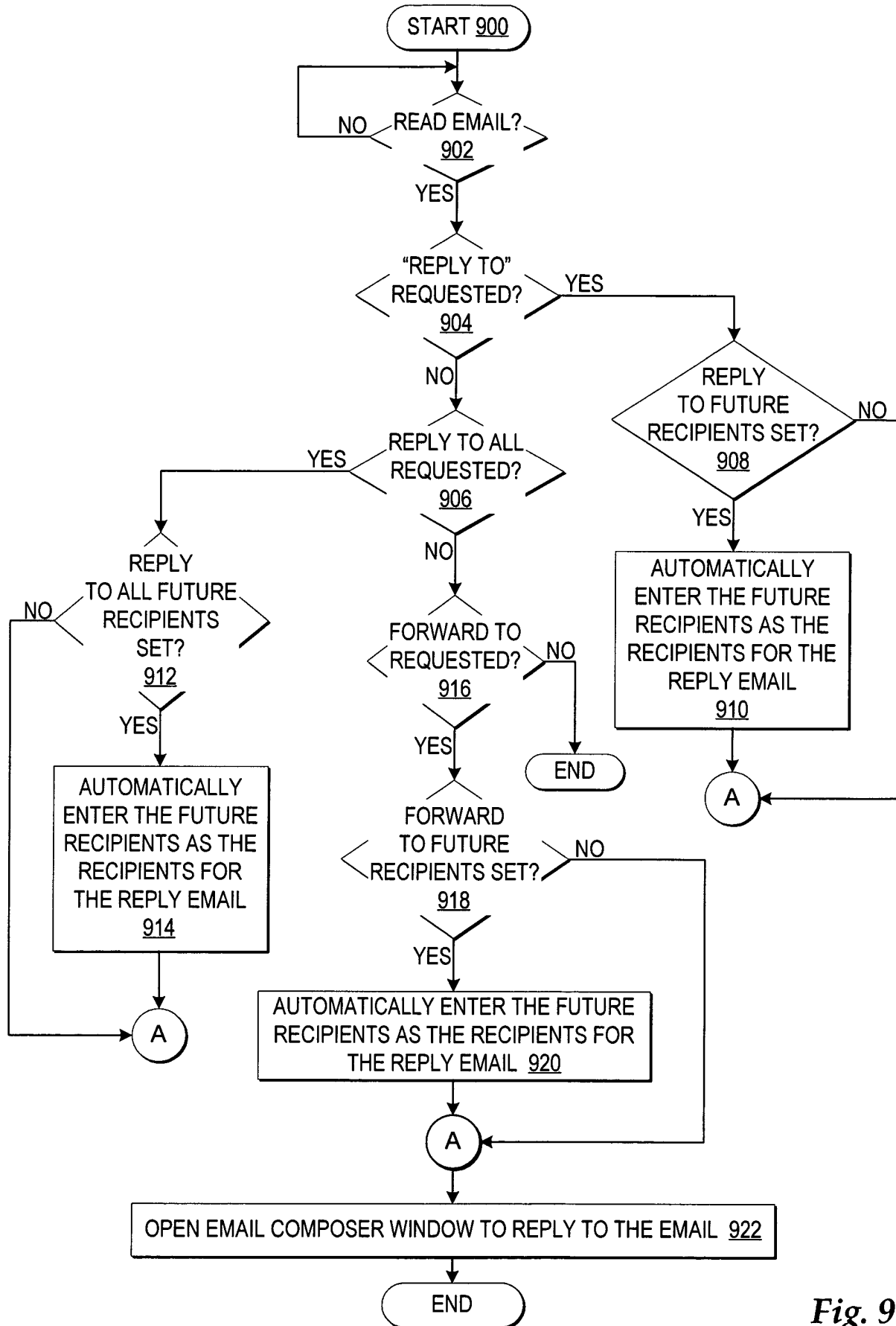


Fig. 9